



CHATHURA ARIYADASA

PROFESSIONAL EXPERIENCE

INBAY (UK) / INVOLVE 360 PVT LTD, SRI LANKA

[AT PRESENT]

IT Consultant (NOC Services)

Selected Accomplishments:

Providing remote support through multiple RMM platforms (N-Central / Auvik / AEM / Kaseya)
Ticket based help desk services (Autotask)
On Premise to Exchange online migrations (cutover / staged / hybrid)
Exchange DAG implementation and troubleshooting
Physical to Virtual conversions and troubleshooting
VMware Vsphere/Vcenter troubleshooting
RDS sizing/Installation and troubleshooting
Server Hardware Sizing, Installation and Deployment
Windows Deployment Services
CISCO data/voice network troubleshooting
SQL server troubleshooting

IT CONNECT PVT LTD, SRI LANKA

[2 YRS 6 MONTHS]

IT Systems Support and Security Specialist

Selected Accomplishments:

ISMS Policy creation
Disaster Recovery Plan Creation
Business Continuity Plan Creation
Managing AD Network
Managing Enterprise Solution Projects
Managing Windows & Ubuntu Servers
Managing IIS / Apache Web Servers
Managing the VPS / WHM Accounts
Carried out security scans on Websites & SSL installation
Preparation of Proposals to Enterprise Requirements (Data Center Design / Wi Fi Solutions)

Hutchison Lanka Contact Center / CRM solution project

Overall Technical Project Management
Server / Storage Sizing for the requirement
Installation & Configuration of Servers, Storage, VSphere, VM servers
Administration of 14 Windows VM Servers / 6 RHEL Servers & 2 Web Load Balancers
Installation & Configuration of 4 Windows Clusters with Roles
Installation & Configuration of MS SQL Cluster 2012
Installation & Configuration of MS IIS Load Balancer
Installation & Configuration of Oracle 11g with Data Guard
Installation & Configuration of HA Proxy to facilitate Load Balancing

ABOUT ME

A+, Network+, Security+, CEH v7, CCNA, MCSEx3, MCSAx2, MCTS, MCP, ITIL, Pg.Dip (Net)

I enjoy turning complex problems into simple.

A highly talented IT professional with extensive experience and capabilities in performing a variety of IT Security, Computer Networking and IT Help Desk duties and responsibilities in the IT Department.

INFO

Name:

Udage Achchige Chathura Asantha Ariyadasa

Address:

#84, Wanaluwawa, Dompe, 11680

Phone:

0702 019 412

Email:

chathura.ariyadasa@gmail.com

Web:

<http://www.chathuraariyadasa.com>

SOCIAL MEDIA

LinkedIn:

<https://lk.linkedin.com/in/cathuraariyadasa>

Twitter:

<https://twitter.com/chathura83>

AWARDS & MEMBERSHIPS

All Island Inter School -
Best PC Troubleshooter

(conducted by the
Department of Computer
Engineering, University of
Peradeniya, Sri Lanka)

MY SKILLS

AREAS OF EXPERTISE:

IT Security

Network Design

Routing and Switching

Network Administration

Structured Cabling

Voice and Telephony

Wireless Networking

Disaster Recovery

High Availability

Project Management

System Administration

Data Center Design

Web Design

Docker Systems

Computer Troubleshooting

SINGAPORE INFORMATICS INSTITUTE

[2 YRS 4 MONTHS]

Network/System Admin CUM Web Designer

GLOGSTER ASIA

[8 MONTHS]

Remote Support Engineer / Web Server Admin / Load Balancer

HONEX LANKA (PRIVATE) LIMITED

[1 YEAR]

IT Executive

SUN RAY ELECTRONICS (PVT) LTD

[2 YEARS]

Technical Leader

E-SOLUTIONS LANKA (PVT) LTD

[1 YEAR]

E-Database Admin cum Web Designer

ALPHA DIGITAL COMPUTERS (PVT) LTD

[2 YEARS]

Computer Technician cum Purchasing Officer

SRI LANKA TELECOM PLC

[8 MONTHS]

IT Help Desk Trainee

PROFESSIONAL QUALIFICATIONS

Microsoft Certified Solutions Expert (Cloud Infrastructure)

Microsoft Certified Solutions Expert (Desktop Infrastructure 2012)

Microsoft Certified Solutions Expert (Server Infrastructure 2012)

Administering Office 365 for Small Business Specialist

Microsoft® Certified IT Professional (MCITP) - Windows 7

Microsoft Solutions Associate (Windows 7/ Windows Server 2012)

Microsoft® Certified Technology Specialist (MCTS) - Windows 7

Microsoft® Certified Technology Specialist (MCTS) - SCCM

ITIL Foundation Certificate in IT Service Management (2011)

CompTIA Security+ 2009 and 2011

CompTIA A+ 2009

CompTIA Network+ 2009

Certified Ethical Hacker v7

CISCO CCNA (200-120) – Routing & Switching

MCP – Windows XP Professional 70-270

CISSP – Certified Information Systems Security Professional (in progress)

DCDC – Data Center Design Consultant (in progress)

TECH SKILLS:

ISMS POLICY CREATION

○○○○○○○○○○○○○○○○○○○○○○

BCP / DRP CREATION

○○○○○○○○○○○○○○○○○○○○○○

WEB SERVERS

○○○○○○○○○○○○○○○○○○○○○○

ISO 27001

○○○○○○○○○○○○○○○○○○○○○○

VOIP SYSTEMS

○○○○○○○○○○○○○○○○○○○○○○

CISCO

○○○○○○○○○○○○○○○○○○○○○○

MICROSOFT

○○○○○○○○○○○○○○○○○○○○○○

LINUX/UBUNTU

○○○○○○○○○○○○○○○○○○○○○○

DATA CENTER

○○○○○○○○○○○○○○○○○○○○○○

ESXI/HYPER V

○○○○○○○○○○○○○○○○○○○○○○

HP SERVER/SAN

○○○○○○○○○○○○○○○○○○○○○○

WEB CMS

○○○○○○○○○○○○○○○○○○○○○○

SOFT SKILLS:

TEAMWORK

○○○○○○○○○○○○○○○○○○○○○○

CONFIDENT & MOTIVATED

○○○○○○○○○○○○○○○○○○○○○○

VERSATILE & MULTI SKILLED

○○○○○○○○○○○○○○○○○○○○○○

TECHNICAL SKILL SET

- Strong Working Knowledge on Network Design, Implementation & Operations
- Strong Working Knowledge on Data Center Design & Best Practices
- Strong Working Knowledge on HP Server / Storage Sizing, Installation & Configuration
- Extensive knowledge in Voice & Telephony Systems (CISCO / Elastix / Asterix)
- Extensive knowledge On Cisco Routing & Switching (STP / Inter VLAN Routing Port Security / RIP / OSPF / IS-IS / EIGRP / BGP / Frame Relay / PPP / CME & CUCM)
- Strong Working knowledge of Ubuntu and Microsoft Windows Operating Systems (XP / Vista / Seven / Server 2003/2008/2012)
- Good knowledge on Containers and Docker Systems (Management Systems)
- Uncommon ability to install maintains and monitors VOIP communication equipment, Time Attendance systems and CCTV/IP camera systems
- Extensive hands on experience in Cisco 2500 / 2600 / 2800 /4000 ISR series routers and Catalyst Express 500 series / 2900 Series Switches
- Can perform Penetration and Vulnerable testing activities for Organizations
- Strong working knowledge on Desktop / Server Virtualization (ESXi/ Hyper V / VCenter / XenCenter)
- Hands on experience in Implementing & Administering Windows Server Based VPN Solutions (L2TP / SSTP)
- Ability to implement Image deployment Servers (SCCM / MDT) / Active Directory Sites / DNS Servers / WSUS DFS and Software Distribution Points
- Working knowledge on Configuring Web Servers (IIS, Apache), and Web Cpanel, phpMyAdmin Configurations
- Can Carry out Technical Training to Non-Technical and Technical Professionals
- Familiar with Help Desk Ticket Based Systems & Implementation (Solarwinds MSP/NCentral / Autotask AEM / ConnectWise Automate/ Auvik)
- Good Knowledge on Open Stack Technology and Architecture along with Basic AWS (EC2 / VPC / S3) / Azure Administration Tasks
- Strong Working Knowledge on High Availability Solutions, Disaster Recovery Procedures and Data Center Infrastructure Design
- Extensive knowledge on Network & System Security (Risk Management, Vulnerability Assessment, Authentication and Access Control, System Monitoring, Regularity Compliance, System Integration Planning, Multi-Tier Network Architecture)
- Extensive knowledge on creation of Information Security Management System Policies & procedures
- Extensive knowledge on Business Continuity Plan & Disaster Recovery Plan creation & Implementation
- Knowledge on creation of SOP (Standard Operating Procedures) for IT Systems
- Knowledge on ISO 20000 / 22301 & 27001 standards & procedures
- Network & Systems Management and Monitoring solution Implementations
- In Depth knowledge on Content Management Systems (Joomla, WordPress, Drupal)